



# 2018 Annual Report



Dear Friend of Revitalize Milwaukee,

We had an exceptional 2018 as we helped more families than ever before, continuing our work as the largest provider of free home repairs in Southeast Wisconsin.

We are proud of our staff, board, volunteers, partners and donors that propelled us to a year full of new accomplishments and incredible stories. Some highlights from the year include:

- Our team processed 3,750 calls and assisted 646 low-income individuals stay safely in their homes. A total of 2,663 repairs were completed, ranging from replacing a water heater to building wheelchair ramps.
- We offered clients comprehensive services, partnering and coordinating with other local service providers to make over 400 referrals. We searched for services beyond housing that our homeowners would qualify for and then made a direct referral with coordinated follow-up to make sure services were provided.

Thank you for standing with us as we made a difference in the lives of low-income seniors, veterans and individuals with disabilities while building a stronger community.

Your partner in changing lives,

Lynnea Katz-Petted



## Who We Are:

Revitalize Milwaukee transforms communities by providing FREE, critical home repairs and comprehensive services to low-income veterans, seniors and people with disabilities. Our impact extends beyond the individuals served to revitalizing and stabilizing vulnerable neighborhoods. Home by home, block by block, entire communities are transformed.



# Populations Served:

- Elderly (69%)
- Veterans (18%)
- People living with a disability (40%)
- \*Homeowners may be included in more than one category

# Our **Major** Projects:

- Comprehensive Services Addressing Housing Needs
- Emergency Repairs (<48 hours)</li>
- Critical and Accessibility Repairs (<30 days)</li>
- Corporate/Special Event Days (year round)

## Since 2000:

- \$16.5+ million invested in the community
- 9,700+ volunteer hours
- 14,109 individual home repairs
- 2,439 individual homes renovated
- 110 neighborhoods revitalized
- 50+ community partners referred to









# "YOU NOT ONLY CHANGED MY HOUSE, YOU CHANGED MY LIFE"

-MARIA H.

Maria was in need of immediate repairs and we were there to do them.

# CHANGING LIVES...

There are certain home amenities the average person takes for granted. Turning on the shower, having hot water, a flushing toilet and a functional kitchen sink are just some of the essential needs some homeowners are living without.

Every day, we encounter these problems and make it our mission to make these critical repairs that allow homeowners to remain in their homes.

The repairs performed by our year-round Critical Repair program are completed or supervised by experienced licensed contractors to ensure the quality and care the homeowner deserves.



As the largest provider of free home repair services in Southeast Wisconsin, we performed over 2,663 individual repairs at 359 different homes, of which 55 were 24-48 hour emergency repairs. On average, we completed 7 repairs in each home. We are honored to serve our community's most vulnerable citizens.















"THANK YOU RM FOR FIXING OUR HOUSE AND MAKING IT SAFER" -ROSALINDA & JOSE

Rosalinda and Jose have been in their neighborhood for over 60 years and tell great stories **about** how it has changed.

# SAVING LIVES...

Imagine the simple task of going outside to get some fresh air becoming impossible, or the act of going downstairs to do laundry becoming a death trap. This is a reality for the homeowners we serve.

According to the CDC, fall-related injuries are the leading cause of death in seniors. Accessibility modifications are the preventative measures RM takes to avoid these tragic falls of our loved ones and our elderly neighbors. These modifications include wheel chair ramps, handrails, grab bars, non-skid tape for stairs and other repairs that made homes more accessible for our most vulnerable neighbors.



We completed over 492 accessibility modifications. One of the greatest problems we see during our home visits is the lack of accessibility and safety for seniors and people with disabilities.

















255
Block Build
Volunteers





"I NEVER HAD ANY OTHER HELP, ALL MY LIFE, ...AND I AM GRATEFUL FOR RM" -KATIE

Katie walked by her home every day as it was being built not knowing she would own it.

# REBUILDING HOMES...

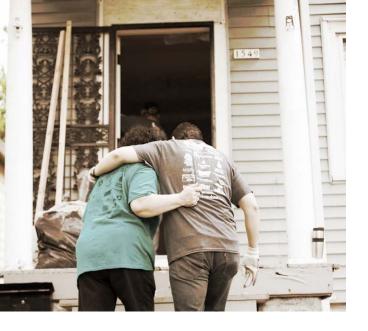
Block Build is how it all started for Revitalize Milwaukee in 2000. In only two days, many lives are changed and the local community grows stronger.

As we work to revitalize Milwaukee communities, we also work hard to provide a positive volunteer experience for our sponsors, volunteers and community partners. The result of year-long planning, evaluating, training and organizing is a lasting impact and life-changing experience for our volunteers and the homeowners we help.



For Block Build MKE 2018, RM united a diverse group of over 255 volunteers and corporate sponsors to repair 10 individual homes and revitalize Milwaukee neighborhoods.

Every project was unique. Once deployed, we did everything from painting and yard cleanup to skilled plumbing, electrical and flooring repairs.

















"...PEOPLE BUILD
TOGETHER FOR
THOSE THAT DON'T
HAVE THE
OPPORTUNITY"
-MARTIN & JULIA

Martin was so excited **about** his new floor **that** he couldn't stop sweeping it.

# WORKING TOGETHER...

### **VOLUNTEERS**

Our volunteers are a diverse group of individuals from the community who give their time and their talent to our mission of revitalizing homes and our community.

### **WORKFORCE DEVELOPMENT**

We have maintained relationships with local contractors by providing quarterly contractor breakfasts. We also partner with community organizations to foster job skills, sustainable employment and business development among youth and adults.



Local,
Licensed,
Insured
Contractors
Hired

Our volunteers and contractors are the muscle behind our mission. Without them, we would be unable to serve our homeowners. Volunteer hours equated to an annual value of \$190,802.

We provided over 15 area contractors with local work and sustainable wages.

### **Donors**

Adele Lindstrom

Alice Wilson

Alissa Peeters

Allison DeVan

**Allison Pauly** 

**American Family Insurance** 

**American Friction Welding** 

**Anchit Menawat** 

Andrea Polinske

**Andy Krumholz** 

Anick & Associates

Anonymous

**Anthony Utphall** 

Associated Bank

Bader Philanthropies, Inc.

Barenz Builders, Inc.

**Becky Wright** 

Ben Klenke

Ben Rangel

Bennett Sherman

**Berghammer Construction** 

Bill & Dee Kellner

Bill Kopka

Bill Walsh

**BMO Harris Bank** 

**Bob Ferriday** 

**Boswell Book Company** 

**Brad Dagen** 

**Bruce Edwards** 

**Bruce Elliott** 

Caralyn Court

Catch-22 Creative

Celaneese Landon

Cellene Byrne

Chad Hoffman

Chip Wright

Chris Digiovanni

Christin Cleaver

City of Milwaukee-CDBG

Claire & James Harris

**Curtis Schmitt** 

Dan & Janet Brophey

Dan Jessup

Dan Schwind

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Dave & Chris Schulz

David & Diane Wolfson

David Dowd

David Mihalovich

David Pike

Dean & Debbie Zemel

Denise Wooten

**Direct Supply Foundation** 

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**Eppstein Uhen Architects** 

Forest County Potawatomi Foundation

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Gary & Deb Ebert

George & Pat Mueller

Gerald & Suzanne Petted

Gerald Bongard

Glaser Business Law, LLC

**Great Midwest Bank** 

Greater Milwaukee Foundation - Cletus & Olive/

Ramaker Family

Gwyn Wheeler

Harriet Pedersen

Havenwoods Economic Development Corporation

Herb Kohl Philanthropies

**Horner Plumbing** 

International Brotherhood of Electrical Workers

J.H. Findorff & Son Inc.

James Gulddan

Jasmin Hernandez

Jean DiMotto





Jeff & Carolyn Solie

Jen Ray

Jennifer & Blake Adams

Jennifer Strande

Jill Weiss

Joe & Savanna Hofstetter

John Birdsall

John Halechko

John Krause

Johnson Bank

Joseph & Vera Zilber Family Foundation

JP Cullen & Sons

Julie Bloy

Julie Bonnell

Julie Smith

Karen Von Rueden

Karl Johnson

Kathryn Berger

Kevin Garske

Kevin O'Leary

Kim Voss

Kristin Potter

Kristine Cleary

Kyle Hagge

Laurie Coleman

Leona Knobloch

Lippert Flooring and Tile

Lisa Barwinski

Maria Hoffman

Marie & Lewin Millard

Marie Kopka

Mary Binder

Melanie Varin

Melissa Wilichowski

Merilou Gonzales

Metropolitan Builders Association

**Community Council** 

Michael Mueller

Next Electric

Nick Harris

Paul Petted

Phyllis King

Pieper Power

Ponte Giulio USA

PPG Industries, Inc

Reinhart Boerner Van Deuren s.c.

Renee Thimm

**Rick Spaulding** 

Rod and Kim Weekley

Ronny Barenz

Russell & Marna Peterson

Sherwin Williams

Skyline of Milwaukee, LLC

Sofia Ismaili

**Spring City Electric** 

Stephen G. Franks

Steve Schuettke

**Steve Smith** 

Steven Glaser

Sue Heeley

Sue Tomchek

Susan Lemke

The Lynde and Harry Bradley Foundation

The Retirement Research Foundation

The Ros Foundation

Tracy Reichert

Tri City National Bank

Vicki Deutsch

Virginia Stoffel

Wasserman & Associates (Daniel Wasserman)

WaterStone Bank

We Energies

Welcome Home Design

WHEDA Foundation

Wintrust Financial Corp.

# Thank You!



4:1

Leverage Ratio For Each Dollar Donated

### Average Homeowner Stats:

- Lived in their home for 26.5 years
- Age is 68 years
- Income is \$1,592/ Month

62% of households were headed by women

### **In-Kind Donors**

#### **2018 BOARD OF DIRECTORS**

President Rick Spaulding Pieper Electric

Vice President
Bradley Dagen
Dagen Law Office

Treasurer Marie Milliard, CPA Baker Tilly

Secretary
Steve Glaser
Glaser Business Law LLC

#### **MEMBERS AT LARGE**

Dee Kellner Johnson Level & Tool

Vi Hawkins Volunteer Extraordinaire

Daniel Jessup

JLL

Scott Kubicki
Skyline of Milwaukee

Daniel Schwind

Town Bank

Matthew Tadisch
Selzer-Ornst Construction

Daniel Woods

Associated Bank

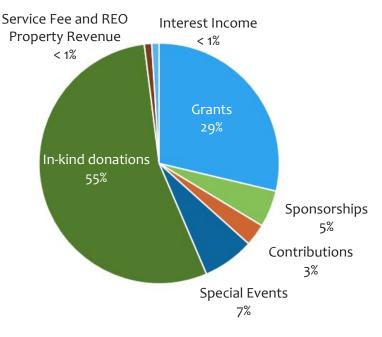
<u>CEO</u> Lynnea Katz-Petted

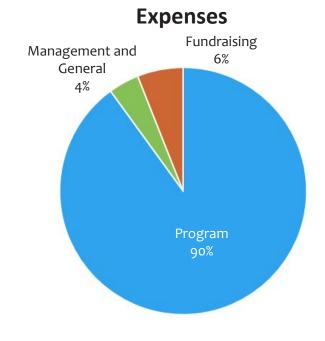
**Above Par Golf Carts** All Star Rentals Bliffert Lumber & Hardware **Cousins Subs Einsteins Bagels Feeding America Great Lakes Imaging** Journey House **Jumping Beans Tent** Kitchens by Design Landre Photography Lisbon Storm, Screen & Door Milwaukee Forestry Milwaukee House of Corrections Monsen Trucking & Topsoil Music on the Move **National Warehouse** Pete's Fruit Market Pieper Electric Port-A-Johns, Inc. Sazama Design Build Remodel Self Storage on Wheels Sherwin Williams Silverwater Productions Video Stano Landscaping **TopLine Results Consulting** Wilma's Smokehouse

# Thank You!

Wisconsin Club

## **Revenue and Support**





#### **REVENUE & SUPPORT**

Interest Income	TOTAL-	\$1 <b>\$994,480</b>
Service Fee and REO Property Revenue		\$4,039
In-kind Donations		\$549,562
Special Events		\$68,260
Contributions		\$24,654
Sponsorships		\$55,094
Grants		\$292,870

	TOTAL-	\$994,480
EXPENSES		
Program		\$1,074,870
Management and General		\$44,418
Fundraising		\$80,185
	TOTAL-	\$1,199,473
Excess of Revenues Over		
(Under) Expenses and Losses		(\$204,993)
Net Assets, Beginning of Year		\$1,370,518
Net Assets, End of Year		\$1,165,525



Multi-year grants are reported in full the first grant year, potentially portraying a deficit in subsequent years. In 2018, we had \$392,500 worth of multi-year grants disbursed that are not shown due to standard nonprofit accounting principles.

#### **PROGRAMS**

#### **CRITICAL REPAIRS**

Throughout the year, we complete repairs necessary to enable homeowners to remain in their homes. These repairs are critical in preventing deferred maintenance which creates larger problems in the future. Some examples of essential repairs might include carpentry, door and lock repair, porch repair, updating electrical items, minor plumbing repairs, and installation of smoke and carbon monoxide detectors.

#### **EMERGENCY REPAIRS**

From time to time, we all find ourselves with plumbing problems, furnace issues, or even an electrical problem. Most of the time, we are able to fix the problem ourselves, call a friend to help, or hire a professional to do the job that has either put our home or health at risk. The clients we serve have these challenges coupled with the complication of being low-income elderly, veterans and/or living with a disability. These unsafe and potentially harmful situations come to light during home visits that occur year-round. Our Emergency Repair program is the only free repair service offered in the county and is designed to help our most vulnerable homeowners address these urgent needs.

#### **COMPREHENSIVE SERVICES**

We have partnerships with diverse organizations and businesses that share the same goal of keeping vulnerable homeowners in a safe environment. As collaborating agencies, we provide homeowners with the tools they need to ensure their continuous contributions to the neighborhoods they live in. Some of the agencies who help us meet our goals are health and community organizations such as Milwaukee Department of Aging and Layton Boulevard West Neighbors.

#### **BLOCK BUILD MKE**

Each year, corporations and volunteers work on 20-30 homes owned by low-income elderly, veterans, and/or those living with a disability. Over 750 volunteers donate their skills and sweat equity to complete numerous repairs, accessibility updates and overall cleanup. Materials, supplies and professional services are frequently donated to ensure that all homeowners are left with a safe and healthy environment.

#### **CHORE SERVICES**

The Chore Services program was designed to fill the void of a trusted resource to help seniors maintain their homes. Chore Service is an extension of both our Free Repair and Fee for Service programs. It broadens our typical scope of work to include handymen or other chore services seniors might need help with. These items, such as changing batteries in smoke detectors, replacing an expired light bulb or flipping a mattress become difficult for the aging homeowners, and if not taken care of, can make the home unsafe. At this time, there is no trusted resource to call to complete these tasks.

#### **ACCESSIBILITY MODIFICATIONS**

To meet the goal of creating a safe environment for elderly and disabled homeowners, we purchase and install specialty products. These products modify appliances and other basic household fixtures that frequently present a challenge to operate for homeowners who have physical limitations. Items commonly installed or constructed are medical assistive devices, ramps, door levers, walk-in showers, handrails, grab bars in bathrooms or a washerdryer unit installed on the main floor of a home. The products we need are specialized and therefore expensive. We work with our partners to acquire these products and have them properly installed by professionals.

#### **REO HOME SALES**

We rehabilitate foreclosed and donated homes for community revitalization. By doing this, we are able to transition real estate owned (REO) property into safe and affordable homes, provide job creation and sustainable wages to local contractors, add to the city's tax base, and return revenue to our operating fund which allows us to continue our mission of providing FREE home repairs to those in need.

#### **FEE FOR SERVICE**

The Fee for Service program is designed to build on our mission and existing expertise in home repair and accessibility modifications. The program will subsidize our work to provide emergency repairs to those who cannot afford them via income increase from repair jobs done for those who can. Fees will be charged on a sliding scale based on annual income and ability to pay.

Supported by:



To learn more about how you can help, visit www.freehomerepairs.org

Contact us directly:

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Email: lynnea@rtmilwaukee.org

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